

Privacy Policy (QSystems Global Website)

Effective Date: 05.05.2025

This Privacy Policy explains how QSystems Global ("we", "us", or "our") collects, uses, and protects personal data submitted through our website or any associated contact forms (including LinkedIn lead forms). We are committed to complying with all applicable data protection laws, including the EU General Data Protection Regulation (GDPR).

1. What Personal Data We Collect

We may collect and process the following types of data:

- Full name
- Company name
- Job title
- Email address
- Phone number
- Country or region
- Message or inquiry content (optional)
- Technical metadata (e.g., IP address, browser type - if analytics is implemented later)

This information may be submitted through our website contact forms or via lead generation forms on platforms such as LinkedIn.

2. How and Why We Use Your Data

We process your personal data in order to:

- Respond to your inquiries and requests
- Provide you with information about our services
- Schedule meetings or product demonstrations
- Improve our website's functionality and user experience (in the future, through analytics)

We rely on the following legal bases for processing your data:

- Your consent (when submitting a form)
- Our legitimate interest in responding to potential clients or business contacts

We do not sell, rent, or use your data for unsolicited marketing.

3. Cookies and Analytics

At this time, our website does not use cookies or third-party analytics.

In the future, we may implement tools such as Google Analytics to understand how users interact with our website. If this happens, we will:

- Update this Privacy Policy
- Implement a cookie consent banner
- Ask for your explicit consent before using non-essential cookies

4. How We Protect Your Data

We take appropriate technical and organizational security measures to prevent unauthorized access, alteration, or disclosure of your data. Access is restricted to authorized staff members only.

5. Data Retention

We retain your data only as long as necessary for the purposes stated above or to comply with legal and contractual obligations.

6. Your Rights Under GDPR

If you are located in the EU or EEA, you have the right to:

- Request access to your personal data
- Request correction or deletion of your data
- Object to or restrict processing
- Withdraw your consent at any time
- File a complaint with your local data protection authority

To exercise your rights, contact us at: info@qsystems.md

7. Data Controller

The data controller is:

QSystems Ltd. (Moldova)

Blvd. Stefan cel Mare si Sfant 73/1, MD-2001, Chisinau, Republic of Moldova

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

9. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact us at:

info@qsystems.md